Guide for Electric Service and Meter Installations

April 28, 2009
Preface

This booklet is not intended to conflict with the National Electrical Safety Code, the National Electrical Code, or such state and local laws or ordinances as may be in force in the Company Service Area.

The following electric service guides are the Company requirements at the date of publication and are subject to change. American Electric Power Company personnel should be contacted for the latest requirements in effect.

https://www.aepaccount.com/business/reqsForElecService.asp?li=n

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SECTION 1
INTRODUCTION

This informational booklet is issued by American Electric Power Company for the guidance of Customers, Engineers, Architects, Contractors and other interested parties planning electrical installations for residential buildings and small commercial establishments. The information and recommendations set forth herein are, in general, sufficient to answer questions concerning a majority of the installations within its scope. When questions arise which are not covered by this booklet, the Company will be pleased to furnish information on them or any matter pertaining to its service.

When planning electrical installations for larger commercial or industrial establishments, it will be necessary for the Engineer, Architect, or Electrical Contractor to contact the Company for detailed information on service requirements.

All customer owned equipment shall be installed in accordance with the requirements of the latest revision of the National Electrical Code (NEC), or of any Federal, State, County or Municipal laws or statutes that may be in effect for governing electrical installations in the area where the installation is made. The Customer, Engineer, Architect, and Electrical Contractor should ascertain that such requirements are met.

The National Electrical Safety Code (NESC), the NEC and various Federal, State, County and Municipal Ordinances are based on the prevention of hazards to life and property. They are not intended to mean that an electrical installation, made in accordance with such rules and regulations, is adequate for the customer’s present or future electric service.

The requirements set forth herein are not necessarily complete facility or safety specifications. Rather they cover matters of mutual concern to the Customer and the Company, which facilitate the supplying of electric service. The requirements are subject to revision from time to time without notification so that they keep pace with developments and progress in the electric industry. Compliance with these requirements does not absolve the Customer from the obligation to install and maintain wiring and equipment in a safe condition; also, the Company does not accept any responsibility for the quality or condition of the Customer’s wiring or equipment. An electrical installation should not only be capable of serving the electrical devices of today in an efficient, safe, and convenient manner, but the Customer should provide circuits and circuit capacity for future load growth.

SECTION 2
DEFINITIONS

CLEARANCES: The clear distance between two objects measured surface to surface. The clearance above ground, driveways, roads, etc. specified in this guide are the minimum required by the NESC for electrical conductor sag conditions. As such, during
actual installations, higher clearances may be required to allow for the increased sag of cables/conductors under all conditions.

COMPANY: The word "Company" as used throughout this booklet refers to American Electric Power Company and its affiliates.

CUSTOMER: The word "Customer" means either a present or prospective user of the Company's electric service.

READILY ACCESSIBLE: Capable of being reached quickly for operation, renewal, or inspections, without the necessity of climbing over or removing obstacles or resorting to portable ladders, stepstools, etc.

SERVICE: The conductors and equipment for delivering electric energy from the serving utility to the wiring system of the premises served. Service has also come to be known as the supply of the Company's product, electricity, to the Customer.

SERVICE DROP: The overhead service conductors from the last pole or other aerial support to and including the splices, if any, connecting to the service-entrance conductors at the building or other structure.

TENSION: The tension limits, if any, specified in this guide are the maximum limited by the NESC under applicable loading conditions. Hence, during installation, stringing sags and tensions provided by the Company standards will be used.

Definitions for the following can be found in the National Electrical Code: feeder, ground, grounding conductor, grounding electrode conductor, service conductors, service entrance conductors, overhead system, underground system, service equipment, service lateral, and service point.

SECTION 3
ELECTRIC SERVICES AVAILABLE

3.01 GENERAL

One system of electrical distribution is available, namely 60 Hertz alternating current. As the voltage and the number of phases which will be supplied depend upon the character of the load as well as its size and location, it is necessary for the Customer to consult the Company regarding the type of service which will be furnished before proceeding with the purchase of equipment or the installation of wiring.

All services requested by the Customer shall be metered for energy consumption, except for dusk to dawn lights and other special services covered under a tariff containing provisions for optional un-metered service. Commercial Customers, depending on load, may require demand and reactive metering. Time-of-use metering may be available depending on the Customer load and tariff.
3.02 RESIDENTIAL SERVICE
Residential Service will be supplied single-phase three-wire, nominally 120/240 volts, or where available or needed, in a network, three-wire, nominally 120/208 volts.

3.03 COMMERCIAL AND INDUSTRIAL SERVICE
The secondary distribution available to serve commercial and industrial loads may be a three-wire, single-phase system, three-wire, three-phase system or four-wire, three-phase system. The Company should always be consulted in regard to the exact characteristics of the service that will be available.

3.04 SERVICE AT VOLTAGE ABOVE 240 VOLTS
Service may be available for applications at voltages higher than 240 volts. Refer to the “Terms and Conditions” of the appropriate company for service voltage available.

SECTION 4
GENERAL REQUIREMENTS

4.01 APPLICATION FOR ELECTRIC SERVICE
Application for electric service to either a new installation, or a revision of service for an existing installation, must be made to and accepted by the Company before service will be supplied. Application can be made by contacting the Company and should be made as far in advance as possible of the date service is required. The Customer must consult the Company for information concerning the point of attachment of the Company’s service facilities to the Customer’s building, the location of the meter, characteristics of service and other pertinent matters before proceeding with the installation of the service.

Application for Texas Choice can be made by contacting a Retail Electric Provider and should be made as far in advance as possible of the date service is required.

4.02 EXTENSION OF COMPANY’S FACILITIES
The Company will extend its facilities to provide service in accordance with the provisions of its tariffs on file with the Public Service Commission. When the Customer requests the Company to deliver energy in a manner or location other than that designated by the Company, the Customer will be required to pay the additional costs. The Company will be pleased to discuss its terms and conditions for the extension of facilities upon request.

4.03 INSTALLATION AND RESPONSIBILITY
It is necessary for the protection of the Customer that all work, wiring and apparatus be installed and maintained in a safe manner by a licensed electrician or qualified party. The
Customer, in accepting service from the Company, assumes full responsibility for the safety of the wiring and apparatus which the Customer installs.

The Customer shall not operate any apparatus which creates a condition that interferes with the Company’s operation and prevents the Company from supplying satisfactory service to the Customer or to other Customers. This condition includes, but is not limited to, operating equipment that interferes with the satisfactory operation of other Customer’s radio, television and communication equipment.

The Company reserves the right to place restrictions on the type and manner of use of all the Customer’s electrical equipment which is connected to the Company’s lines, especially prohibiting any large loads of highly fluctuating or low power factor characteristics.

4.04 REQUIREMENTS FOR ELECTRICAL INSPECTION

The Customer is responsible for obtaining inspections on work done to their electrical system as required by the local inspection authority.

4.05 CUSTOMER ALTERATIONS AND ADDITIONS

The Company’s facilities used to provide service have definite capacity limitations and can be damaged by overloads. Therefore, the Customer must notify the Company prior to making alteration to the service entrance equipment so that facilities of proper capacity may be provided. The Customer shall be responsible for all expenses and/or damages to Customer’s facilities resulting from failure to give proper notice. The Customer may also be subject to charges by the Company for work required to meet the Customers’ alteration. The Customer should contact the Company for information concerning charges for such work.

4.06 TEMPORARY SERVICE

The Company has special requirements for temporary service and should be consulted for each case. Where the temporary service installation is to be used in conjunction with construction work, the Company's structural requirements are shown in Figure 1, "Temporary Service Installation From Existing Underground Secondary" and Figure No. 3, "Temporary Service Installation From Existing Overhead Secondary".

4.07 STRUCTURES NEAR OVERHEAD LINES

Structures, including signs, flagpoles, light standards, antennas or aerials shall not be installed under, over, or in such close proximity to lines carrying electric current that they could be raised into or fall onto such lines or that they cannot be safely maintained. Antennas or aerials shall not be attached to a Company pole or any pole used in supplying electric service to the Customer. Consult the Company for clearance requirements.
4.08 ATTACHMENTS TO COMPANY-OWNED FACILITIES

Under no conditions will the Customer’s facilities be installed on the Company’s poles or other property unless special arrangements have been made with the Company.

4.09 ACCESS TO CUSTOMER’S PREMISES

The Company’s authorized agents and employees shall have access to the Customer’s premises, only to the extent needed by the Company for access to its property and at all reasonable hours, for the purposes necessary in connection with supplying and maintaining service. Upon termination of service, the Company shall be permitted to remove any or all such property. Authorized Company employees visiting the premises of the Customer for any purposes are furnished with an identification card. The Customer should refuse admission to persons not having proper identification.

SECTION 5
OVERHEAD SERVICE REQUIREMENTS

5.01 SERVICE FROM OVERHEAD LINES

The Company will furnish and install the service drop conductors extending from the Company's service pole to a point of attachment on the structure. The Company reserves the right in all cases to specify this point of attachment. In general, it will be at a point of the structure nearest the distribution pole from which the structure is to be served.

The insulated service drop conductors shall be attached to the structure or building at a height required to maintain minimum clearance of the service drop wires over sidewalks, above alleys, driveways (including residential) and public roads. When it is necessary, the Customer or the Customer’s contractor shall furnish and install a properly secured and anchored mast to obtain the required clearances, as shown in Figure 5. All clearances shall conform to the requirements of the latest issue of the NESC or other local regulations whichever is applicable.

Where the point of attachment is located on buildings constructed of wood, tile, stucco, concrete, asbestos shingles, plastered metal lath, brick veneer, or sheet iron, the customer or the Customer’s contractor shall install the necessary facilities for mounting and securing the service drop attachments which should withstand the maximum tension of the service drop cable. For proper tension, which depends on the size and number of service conductors, the Company should be consulted.

Figures 5 and 6 shows the Company's specifications for overhead service attachments on buildings.
5.02 MOBILE HOME OVERHEAD SERVICE

Figure 4 shows the details of the Company's requirements for an overhead service to a mobile home. When this type of service is requested, the Company will approve the service equipment installation to ensure that it meets the Company's construction requirement.

A mobile home service requires a four-wire conductor cable that has a grounded circuit conductor (neutral), as well as a grounding conductor (ground) installed between the mobile home and its adjacent service equipment. The grounded circuit conductor (neutral) shall be insulated from the grounding conductor and from equipment enclosures and other grounded parts. Neither the frame of the mobile home nor the frame of any distribution panel or an appliance may be connected to the grounded neutral conductor in the mobile home as per the requirements of the latest revision of the NEC. The grounding conductor and the grounded neutral conductor are bonded together only at the service disconnecting means.

SECTION 6
UNDERGROUND SERVICE REQUIREMENTS

6.01 UNDERGROUND SERVICE

Where the installation of an underground service is contemplated, the Customer or his contractor shall consult the Company. Figure 8 shows the Company's specifications for underground service. Notice is hereby given that anytime any underground service is requested of the Company, it is the responsibility of the property owner and/or his or her agents to have any underground facilities marked that are not a part of the one number call system. These would include service water lines, drainage tiles, private lighting systems, sprinkler systems, and geothermal systems. The Company will not be responsible for any damages to unmarked facilities.

6.02 MOBILE HOME UNDERGROUND SERVICE

Figure 9 shows the Company's requirements for underground service to a mobile home using a pressure treated wood post. When service is requested, the Company will approve the service equipment installation, including wood post location, to ensure that it meets the Company's construction requirements.

On this type of installation, the wood post and any other wood accessories used by the customer, shall be pressure treated lumber. Plywood, particleboard or untreated posts are not acceptable. Screws and nails used to fasten the metering equipment to the wood structure shall be the galvanized, stainless or aluminum type.

A mobile home service requires a four-wire conductor cable containing a grounded circuit conductor (neutral), as well as a grounding conductor (ground) installed between the mobile home and its adjacent service equipment in accordance with the NEC. Neither the frame of the mobile home nor the frame of any distribution panel or appliance
may be connected to the grounded neutral conductor in the mobile home. The grounding conductor and the grounded neutral conductor are bonded together only on the supply side of the service disconnecting means.

SECTION 7
SERVICE ENTRANCE

7.01 SERVICE ENTRANCE CONDUCTORS

The service entrance cable or raceway, extending from the point of attachment on the structure to the Company-owned metering equipment, shall be run exposed for its entire length except in those cases where it is necessary to pass through over-hanging eaves or projections from the main wall of the building. Where this is necessary, the service entrance cable shall be protected from physical damage in accordance with the NEC. Where conduit is used for protecting the service entrance conductors, there shall be no joints in the length of conduit that is covered by the building construction. In cases acceptable to the Company, and for purposes of obtaining necessary clearance to the ground for the service drop conductors, a rigid metallic conduit will be required and may extend through the roof not more than 36 inches unless guyed. Figure 6 shows one example of this type of construction. The service entrance conductors and conduit will be furnished and installed by the customer or their contractor. Appropriate clearance of overhead electric supply lines shall be maintained in accordance with the NESC at all times.

7.02 COMMERCIAL OR INDUSTRIAL SERVICE ENTRANCE

The service entrance conductor needs of commercial and/or industrial customers are usually more complex than those for residential customers. To assure that such services meet the electrical load requirements, the Company shall be consulted in every case before plans are made or equipment purchased. Service entrance conductors are furnished and installed by the Customer in accordance with the requirements of the NEC. In cases where the Company supplies the service, the requirements of the NESC shall govern.

For those commercial metering installations (below 600 volts) that require current transformer cabinet/enclosure, the customer shall furnish and install the cabinet as specified in Figures 10, or 11. The enclosure shall have provision for Company lock and seal, which is solely for Company access. All enclosures shall be of substantial strength painted galvanized steel NEMA 3R. Local inspecting authorities may require enclosure to be UL listed or equivalent.

For those commercial metering installations that the Company installs bushing type current transformers in Company pad-mount transformers, the customer will install, per Figure 13, the transformer rated meter socket on the side of the building if the Company’s pad-mount transformer is within 25 feet. If not the socket shall be installed as per Figure 14. Distances greater than 25 feet must be approved by Meter Services.
Bolted connections shall be made in accordance with Figure 17.

7.03 TRANSFORMER VAULTS

Where the service requires a transformer vault the Customer shall, in every case, consult the Company regarding the location and construction before plans are made. The customer will normally provide the transformer vault(s) to the Company’s specifications. If the customer chooses not to provide the vault(s) on his property, then the Company, at its option, will provide these facilities at a suitable location and may require reimbursement as an aid to construction. Such vaults shall comply with the requirements of Article 450 of the NEC and such local and Company requirements as may be in force at the time the installation is made. Any pipe or duct system foreign to the electrical installation shall not enter or pass through a transformer vault. Piping or other facilities provided for vault fire protection or for transformer cooling shall not be considered foreign to the electrical installation.

Access to such vaults shall be limited only to authorized Company personnel. Transformer vaults shall contain only the Company's transformers and their auxiliary and spare equipment. Materials shall not be stored in transformer vaults. Customer's secondary circuit breakers, fuses and switches shall not be installed in the vault.

7.04 GROUNDING

The grounded neutral conductor of the service entrance conductors shall be grounded in accordance with the NEC.

All conduits, metallic tubing and service entrance equipment shall be grounded in accordance with the latest revision of the NEC. The NEC or other local governing code shall be consulted at the time for dimensions, specification of material, and to determine the appropriate method of installing the grounding system (minimum copper or copper clad of 5/8 inch diameter).

The equipment grounding conductors should not be installed along with the service entrance conductors being installed to our secondary compartment of the Company’s padmount transformers.

Communication companies, such as telephone and cable television, are forbidden to ground their systems to the meter enclosure.

SECTION 8
METERING EQUIPMENT

8.01 METER LOCATION

The meter location is an important consideration to both the Customer and the Company. At a point to be mutually agreed upon, the Customer will provide a suitable location on his premises for the installation of the Company’s meter and other equipment necessary
for the Company to provide electric service. The service entrance will be so arranged that
the Company can measure the Customer’s entire electric service with one meter, unless
otherwise specified in the Company’s rate tariff schedule. Meters for service to
residential and commercial Customer shall be installed outdoors. No trees or shrubs shall
be planted in front of the meter. In general, a location shall be such that it will not
interfere with traffic, sidewalks or driveways nor obstruct the opening of doors and
windows.

On types of service where outdoor installation is not practical, permission and
specifications for indoor metering shall be obtained from the Company. The location
shall be readily accessible as near as possible to the point where the service conductors
enter the building with the center of the meter being not more than 6 feet nor less than 4
feet from the floor. For multiple meter packs refer to figure 19

In general, meters shall not be installed above the first story level or below the first
basement level of a building. Space and clearance requirements for indoor metering
installations are the same as for outdoor metering.

Except for mobile home overhead services described in Section 5, meters will be
mounted on poles only when no other means of mounting are feasible. When mounted
on poles, all devices and methods of mounting will be specified by the Company.

8.02 METER SOCKETS

All meter sockets installed in the Company’s service territory shall be of a type approved
by the company and meet all requirements in construction and features. In addition, meter
sockets purchased by the Customer shall be UL listed and labeled in accordance with
National Electrical Code. For approved meter sockets refer to AEP’s web site.

In Texas ERCOT areas meter sockets used on a commercial Customer shall have a lever
 operated by-pass device for three phase and single phase (Figures 1,2,3,6 and 8).

Repairs to meter sockets are the responsibility of the Customer. If repairs cannot restore
the socket to its standard condition, the Customer will be notified in writing to replace the
damaged meter socket within (30) thirty days to avoid a disconnection of service.

The Company may in the interests of safety and efficiency, and at its sole discretion,
make minor repairs to meter sockets.

8.03 METER IDENTIFICATION ON MULTI-OCCUPANCY BUILDINGS

On multi-occupancy buildings, all meter sockets (including the inside of the socket and
cover), and main service disconnect switches shall be plainly and permanently marked
with numbers and/or letters by the owner so as to indicate the building address or
apartment address served. The markings must be either engraved phenolic nameplates or
adhesive-type labels at least one inch high. Felt tip pens and label maker tape are not
considered permanent marking. Service will not be established until marking is complete.
The Company will assume no responsibility for inspecting the Customer’s equipment, or
the accuracy of matching premise location as indicated on the meter socket and main
service disconnect switch, but shall have the right to satisfy itself that the service is
certified by the local inspection authorities and that it is safe to connect.

8.04 RELOCATION OF SERVICE AND METER EQUIPMENT

Whenever it becomes necessary to relocate the service entrance and meter equipment of
an existing installation, the Company shall be consulted before such work is begun. The
Company will attempt to minimize interruption of service during the changeover period.
Where applicable, additional charges may be necessary for relocation of or changes to
power facilities serving the customer especially if the work is performed at the customer's
request and for the Customer convenience.

8.05 NO CONNECTIONS AHEAD OF METERING DEVICES

The connection of any Customer owned apparatus or device to the service conductors
ahead of the Company owned meters or to the meter socket without Company
authorization is expressly forbidden. All 480-volt self-contained meter installations,
Figure 15, require the installation of non-fused disconnect switch (provided and installed
by customer) ahead of the meter socket for the safety of Company’s employees.

Meter socket/current transformer enclosure/cabinet shall not be used as a junction box.

An exception to this practice is when the authority having jurisdiction will not permit a
non-fused disconnect switch.

8.06 SEALS

All enclosures containing un-metered conductors shall be capable of being effectively
sealed by the Company.

The breaking of seals by other than authorized persons or tampering with the Company's
meters and measuring devices is prohibited. Where the Company detects that the
physical facilities of the Company have been tampered with so as to cause an
unauthorized use of electric energy, or loss of meter registration, the Company may at
any time without notice, discontinue the supply of electric energy to the Customer and
remove its meter and other apparatus until such time as the customer has corrected the
condition to the satisfaction of the Company. Such tampering could result in criminal
actions depending upon applicable state laws.

8.07 Energy Management

The Company recommends that the Customer who is contemplating the installation of
demand or energy control equipment contact the Company prior to installing such
equipment.

At the Customer’s request, the Company will furnish energy and/or time pulses. The
Customer will be charged for the installation costs to supply these pulses.
The customer's or third party load monitoring equipment must be installed only on the load side of the meter. No customer or third party equipment is allowed to be attached to the meter, associated metering equipment, nor located inside a meter or current transformer enclosure.

SECTION 9
CUSTOMER'S SERVICE EQUIPMENT

9.01 GENERAL

Each ungrounded service conductor shall have over-current protection in the form of circuit breakers or fuses and disconnecting means. This may consist of one but not more than six fused switches or circuit breakers in one enclosure or in separate enclosures grouped at some point as near as possible to the point of entry in the building of the service entrance conductors.

All service equipment shall be of an APPROVED type and bear the listed label from a testing laboratory such as Underwriters' Laboratory.

Fused disconnecting switches shall be installed so that the fuses are "de-energized" when the switch is in the open position. Circuit breakers should be of the trip-free type with all live parts fully enclosed.

9.02 SERVICE EQUIPMENT RATING

The service entrance conductors and the service equipment on residential buildings should have a rating of not less than 100 amperes, 120/240 volts, three-wire, or have an electrical rating large enough to accommodate the initial electrical load plus anticipated future needs. The equipment interrupting rating shall exceed the fault availability as determined by the Company as required by the NEC...

All fuses and circuit breakers shall be provided by the Customer and shall be of suitable capacity to protect the wiring installation and utilization equipment connected thereto. Circuit protective devices shall not have a rating higher than the current carrying capacity of the conductors that they protect, except where it is necessary to provide for motor starting currents. "Time delay" or "time lag" fuses or circuit breakers are recommended for protection of branch circuits supplying motor driven devices.

It is not permissible to fuse or switch the grounded neutral conductor of a grounded system. The customer shall consult the latest applicable edition of the NEC and other local codes for applicable requirements.

9.03 Customer Owned Current Transformer Enclosures Specifications

Enclosure Construction
In non-corrosive areas, steel enclosures may be used. Steel enclosures shall be a minimum of G-90 galvanized steel. All edges shall be smooth after forming. The
enclosure shall be painted after fabrication. Finish coat shall be minimum of 2 mils thickness and provide a tough, non-chalking weather resistant finish. Construction shall be in accordance with ANSI/UL50. Outdoor enclosures shall be rated Type 3R. The current transformer enclosure shall be fitted with hinged door(s) and sealing shall be provided by a minimum grade 304 stainless steel latch and rivet with provision for 3/8-inch padlock and/or ribbon seal. The inside back of enclosure shall be entirely covered by 3/4 inch treated plywood or suitable mounting brackets must be provided. A grounding lug shall be provided to ground the enclosure.

**Protection**

Enclosures shall be designed to protect personnel against accidental contact with the electrical devices and guard against unauthorized use of electric service. They cannot be opened without either breaking the seal or visibly damaging the enclosure.

**Corrosive Environments**

Aluminum or fiber reinforced polyester enclosures must be used in corrosive areas. Corrosive areas are installations within 30 miles of the Texas Gulf of Mexico coast and any other area where high moisture or chemical exposure may exist such as chemical plants or water treatment plants. Enclosure construction shall be in accordance with ANSI/UL50. Outdoor enclosures shall be rated Type 3R. Current transformer enclosure shall be fitted with hinged door(s) and sealing shall be provided by high strength stainless steel latch with provision for 3/8-inch padlock and/or ribbon seal. Exposed hinges and hardware shall be minimum grade 316 stainless steel or better. Other methods of sealing may be acceptable but must be approved by the Company prior to being utilized. The inside back of enclosure shall be entirely covered with back plate and/or suitable mounting brackets must be provided. Enclosure ventilator is required. A grounding lug shall be provided to ground the enclosure.

**9.04 Customer Owned Enclosure**

All metering troughs, switchgear, gutters containing un-metered conductors, and metering equipment must have provisions for sealing by AEP Meter personnel. The Customer or Electrician shall contact AEP to obtain access for inspection.

Nothing shall be attached to the meter, meter enclosure, current transformer enclosure, or the associated metering equipment that would inhibit AEP personnel from reading the meter, changing or testing the metering equipment, performing routine maintenance, etc. Customer owned equipment shall only be installed on the load side of any meter.

**SECTION 10**

**CUSTOMER’S UTILIZATION EQUIPMENT**

**10.01 GENERAL**

All customer utilization equipment must be designed for operation on alternating current at a nominal frequency of 60 Hertz.
Customers installing power factor correction apparatus shall consult the Company to ensure that such apparatus will have suitable characteristics to accomplish the desired results.

In general, the Company shall be notified before any significant new load is added to ensure that adequate capacity is available. This includes air conditioning and heat pumps.

10.02 VOLTAGE FLUCTUATION AND FLICKER LIMITS

Welders, X-ray equipment, motors, power electronic equipment or other equipment, the load of which is of such a character as to cause major voltage fluctuations, voltage flicker, and significant wave form distortion or system overloads, are subject to individual consideration and approval by the Company. Where such equipment is used, the customer may be required, at his expense, to install corrective devices or apparatus, or may be requested to limit the operation of this equipment, to prevent disturbances caused by such equipment from affecting service to other customers. Objectionable fluctuations result from the combination of the magnitude of the fluctuation and the frequency of occurrence of the fluctuations. Other disturbances may include equipment miss-operation and possible damage to other customers’ equipment or process.

In order to avoid misunderstanding and inconvenience, the Customer or his electrical contractor should consult the Company before purchasing motors or any other devices of the character mentioned above. There are certain Public Service Commission requirements and/or industry standards that may be required to be met to alleviate possible adverse effects to other services or equipment. Even in cases where the Company gives prior permission, it cannot give absolute assurance that the installation will not later require changes in order to maintain proper service, if either the information provided earlier was not accurate or changes occurred in customer load.

10.03 CURRENT/VOLTAGE HARMONIC DISTORTION LIMITS

For all customers, whose delivery voltage is less than 69 KV (IEEE standard 519), the following limits apply with regard to harmonic distortion that can occur from customer usage of non-linear loads such as variable speed motors, arc furnaces, rectifiers, low wattage electric lights, and other electronic loads. For Current Distortion, the Total Demand Distortion (TDD) limit can range from 5% to 20% (of the maximum metered demand) depending on the short circuit strength of the electrical system in relation to the Customer’s load. For voltage, the Total Harmonic Distortion (THD) limit is 5% of the system nominal voltage. Individual harmonic component levels for both current and voltage are required to be lower than the above stated limits. These limitations are located at the point of common coupling where the Customer and the Company systems interface.

It is recommended that the customer consult the Company if these total limits are exceeded or require assistance in determining the acceptable harmonic levels and on recommendations for mitigation of unacceptable harmonic levels contributed from customer load.
10.04 PROTECTION FOR VOLTAGE SENSITIVE EQUIPMENT

The Customer shall provide and maintain suitable protective devices on his equipment to prevent any loss, injury or damage that might result from single phasing conditions or any other fluctuation or irregularity in the supply of energy.

To prevent possible equipment failure and data loss, computers, programmable controllers and other voltage sensitive digital devices should be protected against abnormal system conditions by using commercially available AC line conditioners, surge suppressors or uninterruptible power supplies to provide a constant power source to these devices.

10.05 MOTORS

All motor installations should be provided with devices that will protect the motor and motor circuit against overload, and short circuit. In addition, three-phase motors should be protected against single-phase operation. All motors that cannot be safely subjected to full voltage at starting, and are not equipped with automatic restarting means, should be provided with a device to ensure that, upon failure of supply voltage, the motor will be disconnected from the line or the starting device returns to the "off" position. To prevent unnecessary shutdowns, it is recommended that this "no voltage release" device be equipped with a time delay feature so that it will not function until the motor speed drops to a point where it will not pick up on a restoration of service.

All equipment and motor frames are to be grounded using a grounding conductor according to the NEC or be double insulated.

For the requirements for motor circuits and controllers, refer to the NEC. Wire sizing and limitations can be found in the NEC book. Always consult the motor manufacturer before making any modifications to the motor’s protection or starting equipment.

10.06 EMERGENCY STAND-BY GENERATOR

The Company shall be notified of the Customer’s intention to install an Emergency Stand-By Power System. In such cases, Company investigation shall ensure the proper procedures to eliminate any back feed to the Company's power system that may result in endangering public and/or Company personnel and damage to Company or Customer property. The transfer equipment installed with emergency standby generators shall be installed in accordance with the NEC.

10.07 PORTABLE GENERATOR

A positive method of isolating Company power circuits from the generator circuits must be provided. The following hazards exist which require that different power sources be isolated:

1. DANGER! Electrocution of Company personnel can result if the generator circuit is
not properly isolated from the electric utility power circuit.

2. If generator and utility power are not isolated from each other and utility power is restored while the generator is supplying power, utility power can back feed through the generator. Damage to the generator and a possible electrical fire can then occur.

3. Portable generators must be sized and connected to the load in accordance with all applicable codes and the manufacture’s recommendations.
GENERAL CONDITION NOTES:

THE COMPANY WILL BE RESPONSIBLE FOR:

(a) specifying the location for the temporary post structure and ground rod. The temporary post shall not be located in line with the proposed permanent service.

(b) Designating the location for the trench for the temporary service installation and the distance that the trench is to terminate from either the transformer or secondary pedestal.

(c) Completing the trenching to either the transformer or the secondary pedestal; making the connections to the underground service lateral to either the transformer or secondary pedestal.

(d) Providing the meter base to the customer where required.

(e) Installing and removing the meter.

(f) Disconnecting the connections in the transformer or secondary pedestal and removing the meter.

THE CUSTOMER WILL BE RESPONSIBLE FOR:

(a) Providing and installing the temporary structure: fuse box and switch, conduit, underground service lateral and cable terminal lugs (if needed); ground rod; ground clamp; and ground wire. Service lateral provided by the company where required by governmental regulation.

(b) Trenching the designated distance between the temporary post and the company's transformer or pedestal. Customer to determine location of all utilities before trenching.

(c) Providing weatherproof (or covered) service entrance equipment (UL listed with fused disconnect switch or circuit breaker - 3 wire). Equipment shall be sized as required and mounted on a board base.

(d) Securely mounting the meter base in a plumb position.

(e) Making all connections in the meter socket.

(f) Providing the inspection if necessary. Installation of equipment to be in accordance with company standards and/or local ordinances or codes.

(g) The removal of equipment after being disconnected.

TEMPORARY SERVICE INSTALLATION FROM EXISTING URD SECONDARY

FIGURE 1
GENERAL CONSTRUCTION NOTES:

1. SERVICE ENTRANCE CONDUCTORS SHALL PROJECT FROM WEATHERHEAD A MINIMUM OF 18 INCHES.

2. USE 3/4" HOT DIPPED GALVANIZED LAG SCREWS OR MACHINE BOLTS TO SECURE SUPPORT STRUCTURE IN CORROSIVE AREAS SUBSTITUTE WITH STAINLESS STEEL HARDWARE.

3. CUSTOMER FUSE BOX AND SWITCH MAY REQUIRE CURRENT LIMITING FUSES TO COMPLY WITH LOCAL CODES.

4. BURIAL DEPTH IS THE DISTANCE BETWEEN FINAL GRADE AND THE TOP OF THE BURIED CABLE OR CONDUIT. THE COMPANY SHALL SPECIFY THE REQUIRED BURIAL DEPTH TO CONFORM TO LOCAL REQUIREMENTS. THE BURIAL DEPTH SHALL NOT BE LESS THAN 24".

5. CUSTOMER GROUNDING SHALL BE IN ACCORDANCE WITH NATIONAL ELECTRICAL CODE. IN ARKANSAS, OKLAHOMA, LOUISIANA, AND TEXAS, THE GROUND WIRE SHALL BE CONNECTED IN THE METER SOCKET. IN WEST VIRGINIA, THE CUSTOMER SHALL HAVE A MINIMUM OF 2 DRIVEN GROUND RODS AT LEAST 6 FEET APART.

ALTERNATE TEMPORARY SERVICE INSTALLATION
FROM EXISTING URD SECONDARY

FIGURE 2
**GENERAL CONDITION NOTES:**

(a) PROVIDING AND INSTALLING OVERHEAD SERVICE DROP (NO 2 OR NO 4 TRIVEX SERVICE DROP).

(b) PROVIDING THE METER BASE TO THE CUSTOMER WHERE REQUIRED.

(c) INSTALLING AND REMOVING THE METER.

**THE CUSTOMER WILL BE RESPONSIBLE FOR:**

(a) PROVIDING AND INSTALLING THE COMPLETED TEMPORARY STRUCTURE TO WHICH SERVICE DROP WILL BE ATTACHED. INSTALLATION MUST MEET THE COMPANY'S REQUIREMENTS TO BE CONNECTED SERVICE ENTRANCE CONDUCTORS SHALL PROJECT FROM WEATHERHEAD A MINIMUM OF 18 INCHES.

(b) A TOOL SHED (IF AVAILABLE) OR OTHER TYPE OF FIXED SUPPORT MAY BE USED AS A TEMPORARY SERVICE DROP ATTACHMENT IF SUCH SUPPORT PROVIDES EQUAL STRENGTH AND PROPER CLEARANCES.

**GENERAL CONSTRUCTION NOTES:**

1. IN KENTUCKY, TENNESSEE, VIRGINIA AND WEST VIRGINIA THE ADDITIONAL TRIVEX CABLE IS NOT REQUIRED IF THE TEMPORARY SERVICE DROP STRUCTURE IS TRUCK ACCESSIBLE.

2. TEMPORARY SERVICE DROPS NOT TO EXCEED 100 FEET.

3. THE SERVICE ATTACHMENT SHALL BE INSTALLED AT A HEIGHT THAT MAINTAINS PROPER CLEARANCES FOR SERVICE DROP CONDUCTORS. REFER TO FIGURE 3.

4. ARKANSAS, OKLAHOMA, LOUISIANA AND TEXAS METER SOCKET USED ON COMMERCIAL CUSTOMER SHALL HAVE A LEVER OPERATED BY-PASS FOR THREE PHASE AND SINGLE PHASE.

5. CUSTOMER FUSE BOX AND SWITCH MAY REQUIRE CURRENT LIMITING FUSES TO COMPLY WITH LOCAL CODES.

6. USE 1/2" X 4" HOT DIPPED GALVANIZED LAG SCREWS OR MACHINE BOLTS TO SECURE SUPPORT STRUCTURE. IN CORROSIWE AREAS SUBSTICE WITH STAINLESS STEEL HARDWARE.

7. A 2 X 4" STAKE IS RECOMMENDED BUT DEPENDENT ON SOIL CONDITIONS OTHER MATERIAL SUCH AS CONCRETE FORM STAKES MAY BE USED TO SECURE THE SUPPORT STRUCTURE.

8. CUSTOMER GROUNDING SHALL BE IN ACCORDANCE WITH NATIONAL ELECTRICAL CODE. IN ARKANSAS, OKLAHOMA, LOUISIANA AND TEXAS THE GROUND WIRE SHALL BE CONNECTED IN THE METER SOCKET. IN WEST VIRGINIA THE CUSTOMER SHALL HAVE A MINIMUM OF 2 DRIVEN GROUND RODS AT LEAST 6 FEET APART.

**TEMPORARY SERVICE INSTALLATION FROM EXISTING OVERHEAD SECONDARY**

**FIGURE 3**
GENERAL CONDITION NOTES

THE COMPANY WILL BE RESPONSIBLE FOR:
(a) SPECIFYING THE SERVICE POLE LOCATION, AND SERVICE DROP ATTACHMENT HEIGHT. NOTE: (NEC RECOMMENDS THAT THE SERVICE EQUIPMENT BE "IN SIGHT FROM" AND WITHIN 50'-0" OF THE MOBILE HOME.
(b) PROVIDING AND INSTALLING THE OVERHEAD SERVICE DROP.
(c) PROVIDING THE METER BASE TO CUSTOMER WHERE REQUIRED.
(d) INSTALLING AND REMOVING THE METER.

THE CUSTOMER WILL BE RESPONSIBLE FOR:
(a) PROVIDING AN ADEQUATE GROUND TO THE FRAME OF THE SERVICE EQUIPMENT DISCONNECT DEVICE. GROUND IN ACCORDANCE WITH NEC ARTICLE 250 AND LOCAL CODES. GROUNDING IS TYPICALLY PROVIDED BY 8'-0" DRIVEN GROUND ROD(S) OR BY A METALLIC WATER PIPE BONDED TO 8'-0" DRIVEN GROUND ROD(S). IF A METALLIC WATER PIPING SYSTEM IS PRESENT, IT MUST BE BONDED TO THE 8'-0" DRIVEN GROUND ROD(S).
(b) PROVIDING AND SECURELY INSTALLING THE SERVICE ENTRANCE CABLE, RIGID CONDUIT AND WEATHERHEAD AS REQUIRED BY LOCAL CODES. NON-METALLIC CONDUIT PERMITTED IF INSTALLED IN ACCORDANCE WITH NEC AND APPROVED BY LOCAL INSPECTION AUTHORITY. SERVICE ENTRANCE CONDUCTORS SHALL PROJECT FROM WEATHERHEAD A MINIMUM OF 18 INCHES. ONLY POWER SERVICE CONDUCTORS ARE ALLOWED TO CONTACT THE SERVICE MAST, NEC (250-28).
(c) PROVIDING AND INSTALLING SERVICE EQUIPMENT DISCONNECT DEVICE, TYPICAL CONFIGURATIONS SHOWN (OTHER CONFIGURATIONS AVAILABLE). THE DISCONNECT DEVICE IS TO HAVE OVERCURRENT PROTECTION AND TO BE IN A WEATHERPROOF ENCLOSURE. CUSTOMER TO SELECT U.L. LISTED EQUIPMENT BEST SUITED TO THEIR NEEDS.
(d) SECURELY MOUNT THE METER BASE IN A PLUMB POSITION. METER MUST FACE STREET OR ACCESS WALKWAY.
(e) PROVIDING AND SECURELY INSTALLING THE SERVICE POLE AND GUYING IF NEEDED. SERVICE POLE IS TO BE TREATED WITH AN EPA REGISTERED PRESERVATIVE. POLE SETTING DEPTH TO BE IN ACCORDANCE WITH TABLE I.

GENERAL CONSTRUCTION NOTES:
1. THIS INSTALLATION IS FOR A SINGLE MOBILE HOME ONLY. FOR MOBILE HOMES IN PARKS, REFER TO FIGURE 9.
2. THE SERVICE ATTACHMENT SHALL BE INSTALLED AT A HEIGHT THAT MAINTAINS PROPER CLEARANCES FOR SERVICE DROP CONDUCTORS, REFER TO FIGURE 5.
3. BURIAL DEPTH TO COMPLY WITH LOCAL CODES. 2'-0" MINIMUM IS CONSIDERED ADEQUATE BY NEC, ARTICLE 300-5.
5. CUSTOMER GROUNDING SHALL BE IN ACCORDANCE WITH NATIONAL ELECTRICAL CODE IN ARKANSAS, OKLAHOMA, LOUISIANA, AND TEXAS. THE GROUND WIRE SHALL BE CONNECTED IN THE METER SOCKET IN WEST VIRGINIA. THE CUSTOMER SHALL HAVE A MINIMUM OF 2 DRIVEN GROUND RODS AT LEAST 6 FEET APART.

SINGLE MOBILE HOME OVERHEAD SERVICE

FIGURE 4

<table>
<thead>
<tr>
<th>LENGTH OF POLE (FEET)</th>
<th>MINIMUM SETTING DEPTH (FEET)</th>
<th>MINIMUM POLE CIRCUMFERENCE (INCHES)</th>
<th>MINIMUM POLE DIAMETER (INCHES)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AT TOP 15&quot;</td>
<td>AT TOP 4½&quot;</td>
<td>AT GROUND LINE</td>
</tr>
<tr>
<td>18'</td>
<td>4'-0&quot;</td>
<td>17 ½&quot;</td>
<td>5½&quot;</td>
</tr>
<tr>
<td>20'</td>
<td>4'-6&quot;</td>
<td>18½&quot;</td>
<td>6&quot;</td>
</tr>
<tr>
<td>22'</td>
<td>4'-6&quot;</td>
<td>19½&quot;</td>
<td>6½&quot;</td>
</tr>
<tr>
<td>25'</td>
<td>5'-0&quot;</td>
<td>22&quot;</td>
<td>6½&quot;</td>
</tr>
</tbody>
</table>
SERVICE DROP CABLE CLEARANCES FOR DUPLEX, TRIPLEX AND QUADRUPLE X CONDUCTORS

FIGURE 5

<table>
<thead>
<tr>
<th>Nature of Surface Underneath Service Drop Cable</th>
<th>Vertical Clearance Above Surface for Service Drop Cable (Feet)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Track Rails of Railroads</td>
<td>24.0</td>
</tr>
<tr>
<td>Roads, Streets, Driveways, Parking Lots, Alleys and Other Areas Subject to Truck Traffic</td>
<td>16.0 Note 3</td>
</tr>
<tr>
<td>Driveways, Parking Lots, and Alleys</td>
<td>16.0 Note 4</td>
</tr>
<tr>
<td>Spaces and Ways Subject to Pedestrians or Restricted Traffic Only</td>
<td>12.0 Note 5</td>
</tr>
<tr>
<td>Roofs or Balconies</td>
<td>11.0 Note 7</td>
</tr>
<tr>
<td>Swimming Pools</td>
<td>22.5 Note 8</td>
</tr>
</tbody>
</table>

Notes:

1. All clearances listed are specified by the NESC. These are minimum clearances which must be met for the sag conditions which can occur either at maximum operating conductor temperature or maximum loading at 52°F, NESC ice, final sag.

An increase in design clearance at time of installation is recognized and acceptable to account for future resurfacing or grade changes. A 12 inch increase is typical in lieu of any specific information. It is recommended that this factor should be considered and, as appropriate, included when planning service installations.

A point of clarification is necessary regarding what can appear to be a 2 foot inconsistency between the NESC and the NEC for clearances over roads, streets, driveways, parking lots, alleys and other areas subject to truck traffic. The NEC - 16 feet vs. NEC - 18 feet. NEC clearances are specified with less sag at a conductor temperature of 60°F, no wind, with final unloaded sag in the conductor. The 2 foot difference is partially attributed to comparatively larger sag by NESC specifications. Additional allowances made for resurfacings, etc., in application of the NESC rule will account for the rest of the 2 foot difference. A service installed to either specification would be very similar when analyzed by the other. Therefore, there is no practical inconsistency between the two codes in this situation.

2. In addition to proper design for ground/surface clearances, be careful to provide clearances from building openings, windows, doors etc. Typically 3'-0". Provide a minimum clearance of three (3) inches from downspouts and eaves for service conductors 0 to 750 volt. For conductors meeting NESC Rule 23001, 23002 or 23003, this clearance may be reduced to one (1) inch. Route services so that raked patio/deck areas can be avoided if possible. As an alternative, consider providing additional clearance, when feasible.

3. Trucks are defined as any vehicle exceeding 8 feet in height. Areas not subject to truck traffic are areas where truck traffic is not normally encountered nor reasonably anticipated.

4. For residential driveways only, when a building does not have sufficient height to allow a service attachment location which will provide 15 feet of clearance, the clearances may be reduced to:

   Services 277 VLG:  
   In-span ground clearance: 12.5 feet  
   Drip loop ground clearance: 10.5 feet

   Services 120 VLG:  
   In-span ground clearance: 12.0 feet  
   Drip loop ground clearance: 10.0 feet

5. Spaces and ways subject to pedestrian or restricted traffic only are those areas where riders on horseback, vehicles or other mobile units exceeding 8 feet in height, are prohibited by regulation or permanent terrain configurations or are otherwise not normally encountered nor reasonably anticipated.

6. For residential driveways only, when a building does not have sufficient height to allow a service attachment location which will provide 12 feet of clearance, the clearance may be reduced to:

   Services 277 VLG:  
   In-span ground clearance: 10.5 feet  
   Drip loop ground clearance: 8.0 feet

   Services 120 VLG:  
   In-span ground clearance: 10.0 feet  
   Drip loop ground clearance: 8.0 feet

7. Where roofs or balconies are not readily accessible and where voltage between service conductors does not exceed 300 volts or where cables meeting NESC Rule 23002 or 23003 and voltage does not exceed 750 volts, clearance maybe reduced to 3.0 feet.

8. Clearance in any direction from the pool, water level, edge of pool, base of diving platform or anchored raft, clearance in any direction to a diving platform is 14 feet.
SERVICE ATTACHMENT TO MAST OF LOW PROFILE OR OTHER BUILDING

FIGURE 6

GENERAL CONDITION NOTES:

THE COMPANY WILL BE RESPONSIBLE FOR:
(a) DESIGNATING THE LOCATION OF THE SERVICE MAST AND THE METER.
(b) PROVIDING AND INSTALLING THE OVERHEAD SERVICE DROP. THE SERVICE DROP TENSION IS TO BE LIMITED TO 500 LBS, UNDER LOADED CONDITIONS.
(c) PROVIDING THE METER BASE TO THE CUSTOMER WHERE REQUIRED.
(d) INSTALLING AND REMOVING THE METER.

THE CUSTOMER WILL BE RESPONSIBLE FOR:
(a) PROVIDING AND INSTALLING THE WEATHER HEAD, SERVICE MAST, ROOF FLASHING, BUILDING PLATE ATTACHMENT, BUILDING ATTACHMENTS AND SERVICE ENTRANCE CONDUCTORS. SERVICE ENTRANCE CONDUCTORS SHALL PROJECT FROM WEATHERHEAD A MINIMUM OF 18 INCHES.
(b) PROVIDING A MAST SUPPORT STRONG ENOUGH TO WITHSTAND THE STRAIN IMPOSED BY THE SERVICE DROP.
(c) INSTALLING MAST PIPE THROUGH A 2-3/8" DIA. HOLE IN A 2" X 12" MIN. BLOCK SOLIDLY BETWEEN RAFTERS - USE 3/8" X 4" WOOD SCREWS, FOUR ON EACH SIDE. MINIMUM ALLOWABLE SEPARATION BETWEEN ROOF AND SERVICE ATTACHMENTS MAY BE 3-5/8" IF DIMENSION "X" IS 4'-0" OR LESS. MAXIMUM CONDUCTOR 71-L, IN 2" PIPE IS 3-4/0 CONDUCTORS, OR SERVICE ENTRANCE CABLE EQUIVALENT.
(d) PROVIDING AND INSTALLING THE GROUND ROD, GROUND CLAMP AND GROUND WIRE.
(e) PROVIDING, INSTALLING AND MAKING METER CONNECTIONS FOR THE SERVICE ENTRANCE CONDUCTORS OR CABLE. SERVICE ENTRANCE CONDUCTORS.
(f) SECURELY MOUNT THE METER BASE IN A PLUMB POSITION.
(g) INSTALLATION OF EQUIPMENT TO BE IN ACCORDANCE WITH COMPANY STANDARDS AND/OR LOCAL ORDINANCES OR CODES.

GENERAL CONSTRUCTION NOTES:
1. SERVICE MAST TO BE USED WHERE IT IS IMPOSSIBLE TO ATTACH WIREHOLDERS TO THE BUILDING WALL AND MAINTAIN PROPER CLEARANCE ACCORDING TO FIG. 4. FOR PROPER ROOF TO SERVICE ATTACHMENT CLEARANCES, REFER TO CUSTOMER RESPONSIBILITY (c). ONLY POWER SERVICE CONDUCTORS ARE ALLOWED TO CONTACT THE SERVICE MAST, NEC (230-2B).
2. MINIMUM HEIGHT OF 18". MAXIMUM HEIGHT OF 36" WITHOUT GUARDING.
3. CUSTOMER GROUNDING SHALL BE IN ACCORDANCE WITH NEC AND LOCAL REGULATIONS. IN ARKANSAS, OKLAHOMA, LOUISIANA, AND TEXAS, THE GROUND WIRE SHALL BE CONNECTED IN THE METER SOCKET. IN WEST VIRGINIA, THE CUSTOMER SHALL HAVE A MINIMUM OF 2 DRIVEN GROUND RODS AT LEAST 5 FEET APART.
4. ARKANSAS, OKLAHOMA, LOUISIANA, AND TEXAS: METER SOCKET USED ON COMMERCIAL CUSTOMER SHALL HAVE A LEVER OPERATED BY-PASS FOR THREE PHASE AND SINGLE PHASE.
NOTES:

1. SELECTION OF A 3 OR 4 INCH SCREW LENGTH IS DEPENDENT ON THE THICKNESS OF MATERIAL (FACING, INSULATION, ETC.) WHICH MUST BE PENETRATED BEFORE A SOLID FRAMING MEMBER IS ENCOUNTERED.

2. DRILL A 7/32" DIAMETER HOLE INTO THE WALL STUD BEFORE INSTALLING WIREHOLDERS (TO AVOID SPLITTING THE WOOD OR BREAKING THE WIREHOLDER). WIREHOLDER SCREW MUST BE INSTALLED AS FAR AS POSSIBLE SO THAT WIREHOLDER IS TIGHT AND Flush WITH OUTSIDE FRAME SURFACE. AT LEAST 1 1/2" OF SCREW MUST PENETRATE THE STUD.

3. FOR PREFABRICATED HOUSES - WHERE THE STUD IS GENERALLY 2" X 2" CUT THE WIREHOLDER SCREW TO THE REQUIRED LENGTH WITH BOLT CUTTERS IF GROUND CLEARANCES PERMIT SERVICE DROP TO BE ATTACHED BELOW CEILING LINE. OTHERWISE, USE ALTERNATIVE WIREHOLDER LOCATIONS SHOWN OR USE A SERVICE MAST. REFER TO FIGURE 6.

4. STRUCTURE LOADING AT WIREHOLDER:
   a) FOR #4, #2 4/0 AWG AND 1/0 SERVICE DROP CABLE - STRUCTURE TO WITHSTAND A MINIMUM PULL OF 1000 LBS. PER WIREHOLDER.
   b) FOR 4/0 AWG SERVICE DROP CABLE - STRUCTURE TO WITHSTAND A MINIMUM PULL OF 1500 LBS. PER WIREHOLDER.

5. THE SERVICE ATTACHMENT SHALL BE INSTALLED AT A HEIGHT THAT MAINTAINS REQUIRED CLEARANCES FOR SERVICE DROP CONDUCTORS. FOR CLEARANCES, REFER TO FIGURE 5.

6. SERVICE MAST TO BE USED WHERE IT IS IMPOSSIBLE TO ATTACH WIREHOLDER TO BUILDING WALL AND MAINTAIN PROPER CLEARANCES TO GROUND. A SERVICE MAST FOR A RESIDENCE IS REQUIRED TO PROVIDE THE REDUCED CLEARANCES OVER RESIDENTIAL DRIVEWAYS AS SHOWN IN FIGURE 5.

7. COAT ALL METAL PARTS OF THESE SERVICE DROP ATTACHMENTS WITH CORROSION-INHIBITING GREASE (WITHOUT METALLIC PARTICLES) BEFORE INSTALLING THEM IN MASONRY OR CONCRETE BLOCKS.

8. NEW CONSTRUCTION - FURNISH CUSTOMER OR CONTRACTOR WITH PROPER WIREHOLDER OR INSULATOR CLEWS SO THAT SERVICE ATTACHMENT CAN BE INSTALLED AT A SUITABLE LOCATION DESIGNATED BY THE POWER COMPANY BY THE CONTRACTOR DURING CONSTRUCTION OF THE BUILDING.

9. FOR BRICK BUILDINGS OF RELATIVELY SOFT BRICK, INSTALL THE WIREHOLDER SCREW IN THE MORTAR BETWEEN THE BRICKS.

SERVICE DROP ATTACHMENTS AT BUILDING

FIGURE 7
GENERAL CONDITION NOTES:

THE COMPANY WILL BE RESPONSIBLE FOR:

(a) Designating the location for the trench and the meter.
(b) Providing and installing the underground service lateral in service territories where required.
(c) Providing the meter base to the customer where required.
(d) Installing and removing the meter.
(e) Making the connections in the meter base for the underground service lateral (Detail A).

THE CUSTOMER WILL BE RESPONSIBLE FOR:

(a) Providing and installing the riser assembly. Riser assembly to consist of an insulating bushing, locknut, threaded adapter, galvanized or schedule 80 PVC conduit with bell end and clamp.
(b) Providing and installing the ground rod, ground clamp, and ground wire.
(c) Providing, installing, and making meter connections for the service entrance cable.
(d) Securely mounting the meter base in a plumb position.
(e) Installing a PVC sleeve with an inner diameter 1/8 inch larger than the riser assembly. This PVC sleeve is to be installed when concrete or asphalt is to be installed around the riser assembly.
(f) Installation of equipment to be in accordance with power company standards and/or local ordinances or codes.

GENERAL CONSTRUCTION NOTES:

1. Customer grounding shall be in accordance with NEC and local regulations. In Arkansas, Oklahoma, Louisiana, and Texas, the ground wire shall be connected in the meter socket or conduit where required. In West Virginia, the customer shall have a minimum of 2 driven ground rods, at least 6 feet apart.

2. Burial depth is the distance between final grade and the top of the buried cable or conduit. The power company shall specify the required burial depth to conform to local requirements. The burial depth shall not be less than 2' - 6".

3. If the customer does the trenching, the trench is to extend no closer to the power company's transformer or pedestal than a distance specified by the power company. Customer to determine location of all utilities before trenching.

4. Additional PVC conduit and a 24 inch bend may be installed in order to extend conduit beyond any ground level obstruction (patio, deck, driveway, walkway, etc.). If additional PVC conduit is required to clear obstructions, refer to power company for approved PVC usage.

5. Arkansas, Oklahoma, Louisiana, and Texas: Meter socket used on commercial customer shall have a lever operated bypass for three phase and single phase.
GENERAL CONDITION NOTES:

THE POWER COMPANY WILL BE RESPONSIBLE FOR:

(a) SPECIFYING THE SERVICE POST LOCATION. NOTE: THE NATIONAL ELECTRICAL CODE (NEC) RECOMMENDS THAT THE SERVICE EQUIPMENT BE "IN SIGHT FROM" AND WITHIN 30 FEET OF THE MOBILE HOME. FOR RECREATIONAL VEHICLE SITE, REFER TO ARTICLE 354.77 OF THE NEC.

(b) INSTALLING AND REMOVING THE METER.

(c) PROVIDING AND INSTALLING THE UNDERGROUND SERVICE LATERAL IN SERVICE TERRITORIES WHERE REQUIRED.

THE CUSTOMER WILL BE RESPONSIBLE FOR:

(a) PROVIDING GROUNDING IN ACCORDANCE WITH NATIONAL ELECTRICAL CODE AND LOCAL REGULATIONS. GROUND SHALL BE CONNECTED IN METER ENCLOSURE OR CUSTOMER SWITCH.

(b) PROVIDING AND SECURELY INSTALLING THE METER POST AND EQUIPMENT MOUNTING BOARD WITH THE FOLLOWING REQUIREMENTS:

1. TREATED WITH AN EPA REGISTERED PRESERVATIVE.
2. METER POST WITH DIMENSIONS AS SHOWN, WITH THE TOP CUT AT ANGLE AWAY FROM MOUNTING BOARD FOR WATER DRAINAGE.
3. EQUIPMENT MOUNTING BOARD WITH DIMENSIONS AS SHOWN, FOR MOUNTING THE METERING AND SERVICE EQUIPMENT DEVICES. MOUNTING BOARD TO BE NAILED (SIZE 20D) TO METER POST EVERY 16 INCHES WITH ADDITIONAL THRU RIM BOLTS LOCATED AS SHOWN. SERVICE ENTRANCE CONDUCTORS OR CABLES NOT TO EXIT THROUGH REAR OF METER BASE.
4. SECURELY MOUNTING THE METER BASE IN A LEVEL AND PLUMB POSITION. METER MUST FACE STREET OR ACCESS WALKWAY.
5. PROVIDING AND INSTALLING THE SERVICE EQUIPMENT DISCONNECT DEVICE. TYPICAL CONFIGURATION SHOWN (OTHER CONFIGURATIONS AVAILABLE). THE DISCONNECT DEVICE IS TO HAVE OVERCURRENT PROTECTION AND TO BE IN A WEATHERPROOF ENCLOSURE. CUSTOMER TO SELECT NEC APPROVED EQUIPMENT BEST SUITED TO THEIR NEEDS.
6. PROVIDING AND SECURELY INSTALLING THE SERVICE LATERAL CONDUCT, SERVICE ENTRANCE CONDUCT AND POWER-SUPPLY CORD IN ACCORDANCE WITH NEC AND LOCAL CODES. NON-METALLIC CONDUIT PERMITTED IF INSTALLED IN ACCORDANCE WITH ARTICLE 332 OF THE NEC AND ACCEPTABLE TO THE AUTHORITY HAVING JURISDICTION.

GENERAL CONSTRUCTION NOTES:

1. THIS INSTALLATION IS ALSO FOR MOBILE HOMES IN PARKS.
2. CUSTOMER IS TO SIZE GROUND WIRE ACCORDING TO NEC REQUIREMENTS. IN WEST VIRGINIA, THE CUSTOMER SHALL HAVE A MINIMUM OF 2 DRIVEN GROUND RODS AT LEAST 6 FEET APART.

SINGLE MOBILE HOME UNDERGROUND SERVICE
GENERAL CONDITION NOTES:

THE POWER COMPANY WILL BE RESPONSIBLE FOR:
(a) SPECIFYING THE METER PEDESTAL LOCATION. NOTE: THE
NATIONAL ELECTRICAL CODE (NEC) RECOMMENDS THAT THE
SERVICE EQUIPMENT BE "IN SIGHT FROM" AND WITHIN 30'-0" OF THE MOBILE HOME.
(b) INSTALLING AND REMOVING THE METER.
(c) PROVIDING AND INSTALLING THE UNDERGROUND SERVICE LATERAL CONDUCTORS.

THE CUSTOMER WILL BE RESPONSIBLE FOR:
(a) PROVIDING AND INSTALLING THE METER PEDESTAL.
(b) PROVIDING AND INSTALLING THE METER BASE.
(c) PROVIDING AN ADEQUATE GROUND TO THE SERVICE EQUIPMENT DISCONNECT DEVICE GROUND IN ACCORDANCE WITH ARTICLE 250 OF THE NATIONAL ELECTRICAL CODE (NEC).
(d) SECURELY INSTALLING THE METER PEDESTAL AS SHOWN.
(e) SECURELY MOUNTING THE METER BASE IN A LEVEL AND PLUMB POSITION. METER MUST FACE STREET OR ACCESS WALKWAY.
(f) PROVIDING AND INSTALLING THE SERVICE EQUIPMENT DISCONNECT DEVICE.
(g) PROVIDING SERVICE ENTRANCE CONDUCTORS OF SUFFICIENT AMPACITY TO SERVE THE CONNECTED LOAD ACCORDING TO THE CURRENT NEC.

GENERAL CONSTRUCTION NOTES:

1. THIS INSTALLATION IS ALSO FOR MOBILE HOMES IN PARKS.
2. CUSTOMER IS TO SIZE GROUND WIRE ACCORDING TO NEC REQUIREMENTS.
3. BURIAL DEPTH IS THE DISTANCE BETWEEN FINAL GRADE AND THE TOP OF THE BURIED CABLE OR CONDUIT. THE POWER COMPANY SHALL SPECIFY THE REQUIRED BURIAL DEPTH TO CONFORM TO LOCAL REQUIREMENTS. THE BURIAL DEPTH SHALL NOT BE LESS THAN 2'-0". IF ADDITIONAL CONDUCT IS REQUIRED TO CLEAR OBSTRUCTIONS, REFER TO POWER COMPANY FOR APPROVED USAGE.
4. BURIAL DEPTH TO COMPLY WITH LOCAL CODES. 2'-0" MIN.

SINGLE MOBILE HOME UNDERGROUND SERVICE
(ALTERNATE METER PEDESTAL)

FIGURE 9A
MINIMUM CABINET SIZE

<table>
<thead>
<tr>
<th>Size</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>25&quot; x 25&quot; x 12&quot;</td>
<td>FOR SINGLE PHASE</td>
</tr>
<tr>
<td>36&quot; x 36&quot; x 12&quot;</td>
<td>SERVICES UP TO 600 AMPS</td>
</tr>
<tr>
<td>48&quot; x 48&quot; x 12&quot;</td>
<td>SERVICES 601 TO 1600 AMPS</td>
</tr>
<tr>
<td>60&quot; x 60&quot; x 15&quot;</td>
<td>SERVICES 1501 TO 2400 AMPS</td>
</tr>
</tbody>
</table>

NOTES:
1. CT CABINET, FURNISHED AND INSTALLED BY CUSTOMER, SHALL BE OF SUBSTANTIAL STRENGTH WITH CORROSION PROTECTION, SUCH AS PAINTED GALVANIZED STEEL NEMA 3R. ALUMINUM OR FIBER REINFORCED POLYESTER ENCLOSURES MUST BE USED IN CORROSIVE AREAS. IT SHALL HAVE PROVISIONS FOR INSTALLING AN COMPANY PADLOCK AND SEAL. THE INSIDE BACK OF THE CABINET SHALL BE ENTIRELY COVERED BY ¾" TREATED PLYWOOD FOR MOUNTING THE CURRENT TRANSFORMERS OR (AEP TEXAS) SUITABLE MOUNTING BRACKETS MAY BE PROVIDED. A GROUNDING LUG SHALL BE PROVIDED TO GROUND THE CABINET.

2. THE WHITE DOT POLARITY MARK ON THE CT SHALL BE TOWARD THE ENERGY SOURCE OR LINE SIDE.

3. CUSTOMER SHOULD MOUNT THE METER SOCKET OR CABINET NEXT TO THE CT CABINET AND INSTALL 1½" CONDUIT BETWEEN THE TWO. IF THE METER SOCKET CANNOT BE INSTALLED NEXT TO THE CT CABINET IT MAY BE LOCATED UP TO 20 FEET AWAY WITH COMPANY METER SERVICES APPROVAL. 1½" CONDUIT SHALL CONNECT THE SOCKET AND CT CABINET.

4. THE CT CABINET AND METER SOCKET SHALL BE GROUNDED. THE METER SOCKET AND CT CABINET SHALL BE BONDED THROUGH A SEPARATE EQUIPMENT-GROUNDING CONDUCTOR CONNECTED TO THE GROUNDED SERVICE CONDUCTOR USUALLY THE NEUTRAL. IF A GROUNDED SERVICE CONDUCTOR DOES NOT EXIST THEN GROUNDING AND BONDING OF METERING EQUIPMENT MUST BE ESTABLISHED THROUGH A GROUNDING ELECTRODE SYSTEM EMBODIED AT THE POINT OF SERVICE. IN SOME JURISDICTIONS THE GROUNDING OF THE METER SOCKET AND INSTRUMENT TRANSFORMER ENCLOSURE WILL BE SUPPLEMENTED WITH THE USE OF A DRIVEN GROUND ROE IN ADDITION TO BONDING TO THE GROUNDED SERVICE CONDUCTOR. REFER TO SECTION 9 FOR CT CABINET SPECIFICATIONS.

5. COMPANY WILL INSTALL THE SECONDARY WIRING BETWEEN THE CT AND THE METER SOCKET.

6. THE CONDUCTOR SPlice SHALL BE MADE WITH BOLTED CONNECTIONS FURNISHED AND INSTALLED BY CUSTOMER WHERE REQUIRED IN AEP TEXAS NORTH AND CENTRAL WHERE THE CUSTOMER OWNS AND INSTALLS BOTH THE LINE AND LOAD CONDUCTORS, THE CONDUCTOR SHALL PASS THROUGH THE CT'S WITHOUT SPlice.

CURRENT TRANSFORMER CABINETS
OVERHEAD OR UNDERGROUND SERVICE
WINDOW TYPE CT'S

FIGURE 10

April 28, 2009
### Table

<table>
<thead>
<tr>
<th>Cabinet Dimensions</th>
<th>Service amperage range</th>
</tr>
</thead>
<tbody>
<tr>
<td>36&quot; x 36&quot; x 12&quot;</td>
<td>Services up to 600 Amps</td>
</tr>
<tr>
<td>48&quot; x 48&quot; x 12&quot;</td>
<td>Services 601 to 1600 Amps</td>
</tr>
<tr>
<td>60&quot; x 60&quot; x 15&quot;</td>
<td>Services 1601 to 2400 Amps</td>
</tr>
</tbody>
</table>

### Notes:
1. CT cabinet, furnished and installed by customer, shall be of substantial strength with corrosion protection such as painted galvanized steel NEMA 3R aluminum or fiber reinforced polyester enclosures must be used in corrosive areas. It shall have provisions for installing an company pad lock and seal. The inside back of the cabinet shall be entirely covered by ½” treated plywood for mounting the current transformers or (AEP Texas) suitable mounting brackets may be provided. A grounding lug shall be provided to ground the cabinet.
2. The white dot polarity mark on the CT shall be toward the energy source or line side.
3. Customer should mount the meter socket or cabinet next to the CT cabinet and install 1½” conduit between the two. If the meter socket cannot be installed next to the CT cabinet it may be located up to 20 feet away with company meter service approval 1½” conduit shall connect the socket and CT cabinet.
4. The CT cabinet and meter socket shall be grounded. The meter socket and CT cabinet shall be bonded through a separate equipment-grounding conductor connected to the grounded service conductor usually the neutral. If a grounded service conductor does not exist then grounding and bonding of metering equipment must be established through a grounding electrode system established at the point of service. In some jurisdictions the grounding of the meter socket and instrument transformer enclosure will be supplemented with the use of a driven ground rod in addition to bonding to the grounded service conductor.
5. Company will install the secondary wiring between the CT and the meter socket.
6. The conductor splice shall be made with bolted connections furnished and installed by customer where required in AEP Texas North and Central where the customer owns and installs both the line and load conductors, the conductor shall pass through the CT’s without splice.

### Figure 11

Current Transformer Cabinets Overhead or Underground Service Window Type CT’s and VT’s 277/480 Volt
MINIMUM CABINET SIZE

<table>
<thead>
<tr>
<th>Size</th>
<th>Service Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>25&quot; x 25&quot; x 12&quot;</td>
<td>FOR SINGLE PHASE</td>
</tr>
<tr>
<td>36&quot; x 36&quot; x 12&quot;</td>
<td>SERVICES UP TO 600 AMPS</td>
</tr>
<tr>
<td>48&quot; x 48&quot; x 12&quot;</td>
<td>SERVICES 600 TO 1600 AMPS</td>
</tr>
<tr>
<td>60&quot; x 60&quot; x 15&quot;</td>
<td>SERVICES 1600 TO 2400 AMPS</td>
</tr>
</tbody>
</table>

CT CABINET - 2" GALVANIZED PIPE OR EQUIVALENT.

SEMI-FLAT AND CONDUIT WILL BE CEMENTED FOR LOAD
8 FOOT MINIMUM DRIVER GROUND ROPE, GROUND CLAMP AND GROUND WIRE RARE *6 CU MINIMUM (NOTE 31)

1/4" NIPPLE

NOTE 6

1. CT CABINET FURNISHED AND INSTALLED BY CUSTOMER, SHALL BE OF SUBSTANTIAL STRENGTH WITH CORROSION PROTECTION, SUCH AS PAINTED GALVANIZED STEEL NEMA 3R, ALUMINUM OR FIBER REINFORCED POLYESTER ENCLOSURES MUST BE USED IN CORROSIONIVE AREAS. IT SHALL HAVE PROVISIONS FOR INSTALLING AN AEP PADLOCK AND SEAL. THE INSIDE BACK OF THE CABINET SHALL BE ENTIRELY COVERED BY 3/4" TREATED PLYWOOD FOR MOUNTING THE CURRENT TRANSFORMERS OR (AEP TEXAS) SUITABLE MOUNTING BRACKETS MAY BE PROVIDED. A GROUNDING Lug SHALL BE PROVIDED TO GROUND THE CABINET.

2. THE WHITE DOT POLARITY MARK ON THE CT SHALL BE TOWARD THE ENERGY SOURCE OR LINE SIDE.

3. CUSTOMER SHOULD MOUNT THE METER SOCKET ON THE CT CABINET AND INSTALL 1/4" NIPPLE BETWEEN THE TWO.

4. THE CT CABINET AND METER SOCKET SHALL BE GROUNDED. THE METER SOCKET AND CT CABINET SHALL BE GROUNDED THROUGH A SEPARATE EQUIPMENT GROUNDING CONDUCTOR CONNECTED TO THE GROUNDED SERVICE CONDUCTOR (USUALLY THE NEUTRAL). IF A GROUNDED SERVICE CONDUCTOR DOES NOT EXIST THEN GROUNNING AND BONDING OF METERING EQUIPMENT MUST BE ESTABLISHED THROUGH A GROUNDING ELECTRODE SYSTEM ESTABLISHED AT THE POINT OF SERVICE. IN SOME JURISDICTIONS THE GROUNNING OF THE METER SOCKET AND INSTRUMENT TRANSFORMER ENCLOSURE WILL BE SUPPLEMENTED WITH THE USE OF A DRIVEN GROUND ROPE IN ADDITION TO BONDING TO THE GROUNDED SERVICE CONDUCTOR.

5. COMPANY WILL INSTALL THE METER CONTROL CABLE BETWEEN THE CT AND THE METER SOCKET.

6. THE CONDUCTOR SPLICE SHALL BE MADE WITH BOLTED CONNECTIONS FURNISHED AND INSTALLED BY CUSTOMER WHERE REQUIRED IN AEP TEXAS NORTH AND CENTRAL WHERE THE CUSTOMER OWNS AND INSTALLS BOTH THE LINE AND LOAD CONDUCTORS. THE CONDUCTOR SHALL PASS THROUGH THE CT'S WITHOUT SPLICE.

7. BURIAL DEPTH IS THE DISTANCE BETWEEN FINAL GRADE AND THE TOP OF THE BURIED CABLE OR CONDUIT. THE POWER COMPANY SHALL SPECIFY THE REQUIRED BURIAL DEPTH TO CONFORM TO LOCAL REQUIREMENTS. THE BURIAL DEPTH SHALL NOT BE LESS THAN 2'-6".

8. THE COMPANY WILL BE RESPONSIBLE FOR DESIGNATING THE LOCATION FOR THE TRENCH AND THE METER PROVIDING AND INSTALLING THE UNDERGROUND SERVICE LATERAL IN SERVICE TERRITORIES WHERE REQUIRED PROVIDING THE METER BASE TO THE CUSTOMER WHERE REQUIRED.

9. THE CUSTOMER WILL BE RESPONSIBLE FOR PROVIDING AND INSTALLING THE RENTER ASSEMBLY RENTER ASSEMBLY TO CONSIST OF AN INSULATING BUSHING, COUPLING, THREADED ADAPTER, GALVANIZED OR SCHEDULE 80 PVC CONDUIT WITH BELL END AND CLAMP INSTALLATION OF EQUIPMENT TO BE IN ACCORDANCE WITH POWER COMPANY STANDARDS, AND/OR LOCAL ORDINANES OR CODES.

CURRENT TRANSFORMER CABINET
FREE STANDING OVERHEAD TO UNDERGROUND SERVICE

FIGURE 12

33

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NOTES:

1. INSTRUMENT TRANSFORMERS (ICTS) ARE FURNISHED AND INSTALLED BY COMPANY PRIOR TO CONNECTION OF CUSTOMER SERVICE CABLES.

2. CUSTOMER SHALL PROVIDE NEMA TYPE TERMINAL LUGS FOR CUSTOMER OWNED SERVICE CONDUCTORS WHERE REQUIRED. POWER COMPANY TO SECURE CABLE TERMINATIONS. STACKING LUGS MAY BE REQUIRED TO ACCOMMODATE THE NUMBER OF SERVICE CONDUCTORS PER TRANSFORMER BUSHING.

3. THIS STANDARD IS APPLICABLE FOR A SINGLE CUSTOMER PAD-MOUNTED TRANSFORMER.

4. COMPANY PROVIDES METER SOCKET TO BE INSTALLED BY CUSTOMER, OR CONTRACTOR, IN A PLUMB POSITION AT LOCATION, USING REMOVABLE CORROSION RESISTANT FASTENERS, REFER TO FIGURE 14.


6. THE METER SOCKET SHALL BE GROUNDED. THE METER SOCKET SHALL BE BONDED THROUGH A SEPARATE EQUIPMENT-GROUNDING CONDUCTOR CONNECTED TO THE GROUNDED SERVICE CONDUCTOR (USUALLY THE NEUTRAL). IN SOME JURISDICTIONS THE GROUNDING OF THE METER SOCKET WILL BE SUPPLEMENTED WITH THE USE OF A DRIVEN GROUND ROD IN ADDITION TO BONDING TO THE GROUNDED SERVICE CONDUCTOR.

7. SCHEDULE 80 RIGID CONDUIT REQUIRED FOR DRIVEWAYS AND PARKING LOTS.

PAD-MOUNT TRANSFORMER METERING INSTALLATION

FIGURE 13
GENERAL CONDITION NOTES:

THE COMPANY WILL BE RESPONSIBLE FOR:
(a) Furnishing design short circuit value if required.
(b) Furnishing the meter socket to customer.
(c) Installing and removing the meter.

THE CUSTOMER WILL BE RESPONSIBLE FOR:
(a) Furnishing and installing the meter structure as shown above.
(b) Furnishing and installing the meter conduit to the pad-mount transformer.
(c) Installing meter socket at location using removable corrosion resistant fasteners.
(d) Installing galvanized support pipes which shall be capped or filled with concrete.
(e) This design is for free standing meter socket located adjacent to a pad-mount transformer. Meter trim may be mounted on the building if the building is located less than 25 feet from the transformer. Distances greater than 25 feet must be approved by meter services.

GENERAL CONSTRUCTION NOTES:
1. Use two 12 gauge 1-5/8" x 1-5/8" continuous slot hot dip galvanized channel (e.g., Unistrut) complete with 1-1/4" x 1/4" dia. 13 t/h screw nut (2 per channel). 3/8" long hex nut, and lock washer securely mounted to support post.
2. In some jurisdictions the grounding of the meter socket will be supplemented with the use of a driven ground rod in addition to bonding to the grounded service conductor.
3. The meter socket shall be grounded. The meter socket shall be bonded through a separate equipment grounding conductor connected to the grounded service conductor (usually the neutral).
4. If the customer does the trenching, the trench is to extend no closer to the power company's transformer on pedestal than a distance specified by the power company to customer to determine location of all utilities before trenching.
5. Schedule 80 rigid conduit required for driveways and parking lots.
6. Equivalent must be preapproved by meter services.

METER INSTALLATION FROM PAD-MOUNT TRANSFORMER USING BUSHING TYPE CT'S

FIGURE 14

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OVERHEAD SERVICE
PREFERRED ARRANGEMENT

OVERHEAD SERVICE
ALTERNATE ARRANGEMENT
(REQUIRES LOCAL APPROVAL)

UNDERGROUND SERVICE

NOTES:
1. METER SWITCH SUPPLIED AND INSTALLED BY CUSTOMER. ENCLOSURE TO BE LOCKED AND SEALED UNDER THE EXCLUSIVE CONTROL OF THE COMPANY. AEP TEXAS DISROD DOES NOT PERMIT INSTALLATION OF METER DISCONNECT. THE FOLLOWING COMPANIES DO NOT ALLOW 277/480 VOLT SELF-CONTAINED METERING: MFEA, APCO, KINGSFORD POWER, AND KYPD.
2. METER SOCKET SECURELY MOUNTED IN PLUMB POSITION BY CUSTOMER SERVICE ATTACHMENT AND METERING INSTALLATION LOCATION TO BE SPECIFIED BY POWER COMPANY.
3. METER SWITCH & METER SOCKET ENCLOSURES SHALL BE GROUNDED.
4. THE CUSTOMER'S MAIN SWITCH SHALL BE GROUNDED.
5. OVERHEAD SERVICE ATTACHMENT HEIGHT PER FIGURE 5.
6. FOR UNDERGROUND SERVICE INSTALLATIONS, REFER TO FIGURE 8.
7. METER DISCONNECT MUST BE OPEN WHEN INSTALLING OR REMOVING THE METER.

277/480 VOLT, 225 AMP & BELOW SERVICE
SELF CONTAINED METERING WITH METER DISCONNECT

FIGURE 15
THREE PHASE 4 WIRE 200 AMP
SOCKET METER BOX WITH
BY-PASS SWITCH
NOTES 1 AND 2

THREE PHASE 4 WIRE 320 AMP
SOCKET METER BOX WITH
BY-PASS SWITCH
NOTES 1 AND 2

NOTES:
1. FOR SERVICE TYPE, REFER TO FIGURES 21, 22 AND 23.
2. DISCONNECT SWITCH MUST BE INSTALLED AHEAD OF METER
SOCKET ON 480 VOLT SERVICE, REFER TO FIGURE 15.
3. ON OVERHEAD INSTALLATIONS LINE CONDUCTORS MUST ENTER
AT TOP OF BOX AND LOAD CONDUCTORS MUST EXIT BOTTOM
OF BOX.
4. ON THREE PHASE FOUR WIRE DELTA SERVICES THE HIGH LEG
(208 VOLT) MUST BE MARKED IN THE METER SOCKET WITH
ORANGE TAPE.
5. DO NOT REMOVE PLASTIC BARRIER COVERING LINE AND LOAD
METER TERMINALS.
6. ON UNDERGROUND INSTALLATIONS LINE CONDUCTORS MUST
ENTER LEFT BOTTOM AND LOAD WIRES EXIT BOTTOM RIGHT.
7. MUST USE MANUFACTURER'S PROVIDED KOPS

THREE PHASE SELF-CONTAINED METER SOCKET
FIGURE 16
TABLE I

<table>
<thead>
<tr>
<th>CONNECTION (PLATED &amp; NON-PLATED)</th>
<th>INHIBITOR COMPOUND FOR FLAT SURFACE JOINTS AND BOLT LUBRICATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>CU TO CU</td>
<td>NO-ÖX-Ö GRADE A</td>
</tr>
<tr>
<td>CU TO AL</td>
<td>ALCOA REJ</td>
</tr>
<tr>
<td>AL TO AL</td>
<td></td>
</tr>
</tbody>
</table>

NOTES:

1. The bolt assembly shown here can be used to bolt any combination of materials: all copper, all aluminum or any combination of copper and aluminum.

2. ASSEMBLY INSTRUCTIONS:

   (a) Non-plated surfaces - Thoroughly clean flat contact surfaces with a stainless steel wire brush to remove oxides, grease and dirt. Coat contact surfaces immediately with an approved corrosion inhibiting compound (Table I).

   Plated surfaces - Thoroughly clean flat contact surfaces with an approved solvent (do not wire brush unless the plating has become corroded) to remove grease and dirt. Coat contact surfaces immediately with a corrosion inhibiting compound (Table I). This procedure can also be used on silver-plated components of manufacturer supplied equipment unless otherwise directed by the manufacturer’s installation instructions.

   (b) Connections should be tightened to 360 in.-lbs. (30 ft.-lbs.).

   (c) Wire off the excess corrosion inhibiting compound, however a bead of compound is desirable around the surface edges to act as a sealant.

3. If material to be bolted exceeds 3 inches in thickness a belleville washer must be used under the bolt head.

4. When the above assembly is not available and the assembly cannot be made up from individual parts in stock the following bolts can be used:

   (a) When bolting aluminum to aluminum an aluminum bolt and nut can be used. An aluminum flat washer should be used under both the bolt head and nut. Tighten inhibitor lubricated bolt to 300 in.-lbs. (25 ft.-lbs.).

   (b) When bolting copper to copper a silicon bronze bolt and nut can be used. A silicon bronze flat washer should be used under both the bolt head and the nut. Connections should be tightened to 360 in.-lbs. (30 ft.-lbs.).

   (c) When bolting copper to aluminum a galvanized steel bolt, nut, flat washers and stainless steel belleville washer can be used. Connections should be tightened to 360 in.-lbs. (30 ft.-lbs.).

BOLTED CONNECTOR ASSEMBLIES

FIGURE 17
NOTES:
1. CUSTOMER MUST CONSULT WITH COMPANY FOR POINT OF ATTACHMENT OF SERVICE LATERAL OR DROP METERING LOCATION AND PROPOSED SERVICE ENTRANCE FACILITIES PRIOR TO PROCEEDING WITH THIS INSTALLATION.
2. ALL CUSTOMER WORK MUST BE COMPLETED AND INSPECTIONS OBTAINED BEFORE COMPANY WILL PROVIDE SERVICE.
3. CUSTOMER SHALL BE RESPONSIBLE FOR FURNISHING, INSTALLING AND CONNECTING ALL SERVICE ENTRANCE WIRES FROM TERMINAL BOX WHERE REQUIRED OR MAIN DISCONNECT TO METER SOCKETS AND ALSO BE RESPONSIBLE FOR ENSURING THAT TERMINAL BOX OR MAIN DISCONNECT HAS PROPER NUMBER, SIZE AND TYPE OF TERMINALS TO ACCEPT COMPANY SERVICE LATERAL.
4. CUSTOMER WILL INSTALL ALL METER SOCKETS AND CONNECT ALL CONDUCTORS IN METER SOCKET.
5. COMPANY WILL FURNISH AND INSTALL METERS.
6. METERED CONDUCTORS SHALL NOT BE INSTALLED IN WIRING THROUGHS.
7. CUSTOMER MAY INSTALL METER STACK OR METER TROUGH TYPE EQUIPMENT SUBJECT TO COMPANY APPROVAL.
8. WIRING THROUGHS, MAIN SERVICE DISCONNECT OR TERMINAL BOX SHALL BE SEALABLE, LOCKABLE AND SHALL ALSO BE WEATHERPROOF WHEN INSTALLED OUTDOORS.
9. LINE SIDE DISCONNECT REQUIRED FOR EACH SOCKET ON 480 VOLT INSTALLATIONS, REFER TO FIGURE 17.
10. WHERE MORE THAN ONE METER IS TO BE INSTALLED AT A GIVEN LOCATION, EACH METER CIRCUIT SHALL BE MARKED TO INDICATE EXACTLY THE CUSTOMER SERVED. IN APARTMENT HOUSES, THE MARKINGS MUST BE THE SAME AS THE APARTMENT IDENTIFICATIONS, SUCH AS NUMBER OR LETTERS. MARKINGS SUCH AS "UPPER NORTH", "LEFT FRONT", "REAR", ETC., ARE NOT ACCEPTABLE. TENANT'S NAMES SHALL NOT BE USED AS MEANS OF IDENTIFICATION. IDENTIFICATION SHALL BE ON THE SERVICE SWITCH BOX WITH PAINT OR ON THE METER ENCLOSURE OR SOCKET BASE (NOT COVER) WITH PAINT OR METAL LETTER.
11. CUSTOMER GROUNDING SHALL BE IN ACCORDANCE WITH NEC.

MULTIPLE METER INSTALLATION

FIGURE 18
NOTES:

1. CUSTOMER MUST CONSULT WITH COMPANY FOR POINT OF ATTACHMENT OF SERVICE LATERAL OR DROP, METERING LOCATION, AND PROPOSED SERVICE ENTRANCE FACILITIES PRIOR TO PROCEEDING WITH THIS INSTALLATION.

2. ALL CUSTOMER WORK MUST BE COMPLETED AND INSPECTIONS OBTAINED BEFORE COMPANY WILL PROVIDE SERVICE.

3. CUSTOMER SHALL BE RESPONSIBLE FOR FURNISHING, INSTALLING AND CONNECTING ALL SERVICE ENTRANCE WIRING FROM TERMINAL BOX OR MAIN DISCONNECT TO METER SOCKETS AND ALSO BE RESPONSIBLE FOR INSURING THAT TERMINAL BOX OR MAIN DISCONNECT HAS PROPER NUMBER, SIZE AND TYPE OF TERMINALS TO ACCEPT COMPANY SERVICE LATERAL.

4. WHERE MORE THAN ONE METER IS TO BE INSTALLED AT A GIVEN LOCATION, EACH METER CIRCUIT SHALL BE MARKED TO INDICATE EXACTLY THE CUSTOMER SERVED IN APARTMENT HOUSES, THE MARKINGS MUST BE THE SAME AS THE APARTMENT IDENTIFICATIONS, SUCH AS NUMBER OR LETTERS, MARKINGS SUCH AS “UPPER NORTH”, “LEFT FRONT”, “REAR”, ETC., ARE NOT ACCEPTABLE. TENANT’S NAMES SHALL NOT BE USED AS MEANS OF IDENTIFICATION. IDENTIFICATION SHALL BE ON THE SERVICE SWITCH BOX WITH PAINT OR ON THE METER ENCLOSURE OR SOCKET BASE (NOT COVER) WITH PAINT OR METAL LETTER.

5. CUSTOMER GROUNDING SHALL BE IN ACCORDANCE WITH NATIONAL ELECTRICAL CODE. IN WEST VIRGINIA, THE CUSTOMER SHALL HAVE A MINIMUM OF 2 DRIVEN GROUND RODS AT LEAST 6 FEET APART.

6. LINE SIDE, NONFUSED DISCONNECT REQUIRED FOR EACH SOCKET ON 480 VOLT INSTALLATIONS, REFER TO FIGURE 15.

7. ALL 320 AMP METER SOCKETS AND 200 AMP METER SOCKETS WITH FIVE OR MORE TERMINALS SHALL HAVE A JAW RELEASING, MANUALLY OPERATED, 100% RATED BYPASS.

8. METER SOCKETS WILL BE RINGLESS AND HAVE A SAFETY SHIELD.

9. WIRE WAYS OR MAIN DISCONNECTS FOR UN-METERED CONDUCTORS SHALL HAVE PROVISIONS FOR BEING EFFECTIVELY SEALED OR LOCKED BY COMPANY PERSONNEL.

LINE AND LOAD CONDUCTORS SHALL NOT PASS THROUGH OR BE MIXED IN THE SAME WIRE-WAY, TROUGH OR MAIN LINE DISCONNECT.

PRE-ASSEMBLED MULTIPLE METER INSTALLATION

FIGURE 19
NOTES:
1. DIMENSIONS SHOWN ARE MINIMUMS. LOCAL INSPECTING AUTHORITY MAY REQUIRE GREATER SEPARATION.
2. SUFFICIENT ACCESS AND WORKING SPACE SHALL BE PROVIDED AND MAINTAINED AROUND ALL METERING EQUIPMENT TO PERMIT READY AND SAFE OPERATION AND MAINTENANCE OF SUCH EQUIPMENT. THE DIMENSION OF THE WORKING SPACE IN THE DIRECTION OF ACCESS TO LIVE PARTS OPERATING AT 600 VOLTS OR LESS AND LIKELY TO REQUIRE EXAMINATION, ADJUSTMENT, SERVICING OR MAINTENANCE WHILE LIVE SHALL NOT BE LESS THAN 4 FEET. AND THE WORK SPACE SHALL NOT BE LESS THAN FIFTEEN (15") INCHES TO EITHER SIDE OF THE ELECTRIC EQUIPMENT. IN NO CASE SHALL HEADING BE LESS THAN 7 FEET. PLANTS, SHRUBS, AND TREES MUST NOT BE PLANTED IN THIS SPACE.
3. SEE NEC FOR VOLTAGES GREATER THAN 120V TO GROUND.

METER CLEARANCES

FIGURE 20
PLATFORM SHALL SAFELY WITHSTAND A 500 POUND WORKING LOAD.

TOP VIEW
MINIMUM VERTICAL CLEARANCE SHALL BE AS REQUIRED BY NATIONAL ELECTRICAL SAFETY CODE, BUT IN NO CASE LESS THAN 12.0' AT LOWEST POINT OF SERVICE DROP.

RAILING REQUIRED WHEN PLATFORM IS ABOVE 48" FROM GROUND LEVEL. PLATFORM MINIMUM SIZE 48" FROM BACK OF METER SOCKET AND 15" AWAY FROM EITHER SIDE. RAILING 42" FROM PLATFORM. BUILT FROM 2"X4" MINIMUM.

EXAMPLE: IF FLOOD LEVEL IS 10 FEET

TYPICAL SINGLE PHASE OVERHEAD METER INSTALLATION WALL MOUNT ABOVE FLOOD LEVEL WITH PLATFORM

FIGURE 21
SELF CONTAINED METER SOCKET CONNECTIONS (SINGLE PHASE AND NETWORK)

FIGURE 22

3 WIRE 120/240 VOLT SINGLE PHASE SELF CONTAINED

LOAD

NEUTRAL

240V

120V

LINE

120V

LOAD

3 WIRE NETWORK 120/208 VOLT SINGLE PHASE SELF CONTAINED

INDIANA, KENTUCKY, MICHIGAN, OHIO, TENNESSEE, VIRGINIA, WEST VIRGINIA

LOAD

NEUTRAL

208V

120V

LINE

120V

LOAD

3 WIRE NETWORK 120/208 VOLT SINGLE PHASE SELF CONTAINED

ARKANSAS, OKLAHOMA, LOUISIANA, TEXAS
4 WIRE DELTA 120/240 VOLT
THREE PHASE SELF CONTAINED

ON A 4-WIRE DELTA CONNECTION, THE PHASE HAVING THE HIGHEST VOLTAGE TO GROUNDED (HIGH LEG OR WILD LEG) MUST BE CONNECTED TO THE RIGHT HAND TERMINALS OF THE METER SOCKET. IN OTHER LOCATION, SUCH AS SERVICE ENCLOSURES, DISCONNECTS, ETC., THE "HIGH LEG" IS CONNECTED TO THE CENTER TERMINAL.

3 WIRE 240 VOLT
THREE PHASE SELF CONTAINED
CENTER PHASE Disconnect

SELF CONTAINED METER SOCKET CONNECTIONS (THREE WIRE AND FOUR WIRE DELTA)

FIGURE 23

ARKANSAS, OKLAHOMA, LOUISIANA, TEXAS

INDIANA, KENTUCKY, MICHIGAN, OHIO, TENNESSEE, VIRGINIA, WEST VIRGINIA
SELF CONTAINED METER SOCKET CONNECTIONS (FOUR WIRE WYE)

FIGURE 24